

LEE'S SUMMIT R-7 AQUATIC CENTER REFUND AND CANCELLATION POLICY

Absolutely **NO MONETARY REFUNDS WILL BE ISSUED.**

We reserve the right to combine or cancel any class at any time. In the event that classes are cancelled by the R-7 Aquatic Center, we will reschedule the class.

Prorated credits will only be issued under the following guidelines:

- Credits are only considered for students who have incurred the following:
 - Major illnesses – Doctor's note required
 - Hospitalization – Doctor's note required
 - Prorated credits will not be granted for any other reason. This includes absences due to vacations, exams, clashes with other activities, or instructor/staff issues.
 - Prorated credits will only be considered for 3 or more consecutive absences from lessons.
 - Prorated Credit – money will be credited to you to use for future R-7 Aquatic Center programs and will remain on your file for 12 months.
 - Classes cancelled **prior to one week** before the first lesson will be granted a full credit.
 - Classes cancelled **within one week** of the first lesson will be granted a 50% credit.
 - Classes or sessions cancelled once the session has begun, will not receive a credit of any amount.