

## SWIM LESSON POLICIES

- Please note we prefer to keep our class ratio 4 to 1 student/instructor, but there will be instances where a 5 to 1 ratio is required. If you register for a class that does not fill, your student's class time could change or your student could be placed in a combo-class. Group lessons must have at least 3 participants to avoid class cancellation.
- Please have your student use the restroom before class.
- The Swim Lesson Supervisor will be available before and after class to answer any questions.
- Please check your student in on the attendance roster before every class.
- In the event that your student has been placed in a class inappropriate for their level, your student will be moved to a class that better suits their needs on the first or second day of class.
- Parents are required to stay in the bleachers during all classes. Parents or caregivers registered for Parent/Child or Water Introduction are the only adults allowed on the pool deck.
- Please wait behind the glass entry door with your student(s) for the Swim Lesson Supervisor to take attendance.
- Students with long hair must have it pulled back and secured. Goggles may be worn as long as they do not interfere with the process of learning how to swim.
- Make Ups: We do not offer make up classes. If our classes have to cancel, for any reason, we will reschedule the missed class in the session being held.
- Spaces and times are limited. Please register for the next session before the last day of your existing class. A student will not be enrolled unless they have registered and have paid for each session.
- Swim Diapers: children who are NOT potty trained or who are in the process of potty training MUST wear a reusable or disposable swim diaper. All children 3 and under....